

TRAINING QUALIFICATIONS
Certificate II in Security operations

**Crowd Controller Licensed Premises and Places of
Entertainment**

CORE UNITS

hrs

8	CPPSEC2001A	Communicate effectively in the security industry
4	CPPSEC2002A	Follow workplace safety procedures in the security industry
8	CPPSEC2003B	Work effectively in the security industry
8	CPPSEC2004B	Respond to security risk situation
4	CPPSEC2005A	Work as part of a security team
4	CPPSEC2006B	Provide security services to clients
16	HLTFA311A	Apply First Aid

SPECIFIED ELECTIVE UNITS

8	CPPSEC2010A	Protect safety of persons
4	CPPSEC2011B	Control access to and exit from premises
8	CPPSEC2012A	Monitor and control individual and crowd behaviour
8	CPPSEC3002A	Manage conflict through negotiation
8	CPPSEC3013A	Control person using empty hand techniques
88	Total minimum hours	

NOTE ;The Unit hours are suggested hours only but all unit hours must equal or exceed the total minimum hours

The Apply First Aid unit is to be a minimum of 16 hours